

Injection Machine Service Request Form

REQUIRED INFORMATION	<p>*Customer Name <input style="width: 150px;" type="text"/> *Date <input style="width: 100px;" type="text"/></p> <p>*Contact Name <input style="width: 150px;" type="text"/> *Phone Number <input style="width: 100px;" type="text"/></p> <p>RFQ# or PO # <input style="width: 150px;" type="text"/> *Email address <input style="width: 100px;" type="text"/></p> <p style="text-align: center;">*Machine Serial number <input style="width: 150px;" type="text"/></p>		
MACHINE PROBLEM	<p>Date Problem began <input style="width: 100px;" type="text"/></p> <p style="text-align: center;"> <input type="checkbox"/> Machine operational <input type="checkbox"/> Machine down (Urgent!) <input type="checkbox"/> Service Call being requested </p> <p style="color: red;">*Enter a detailed description of the machine issue here</p> <div style="border: 1px solid black; padding: 5px; min-height: 100px;"> <p>Describe machine issue in detail starting with recent activities that led up to this request.</p> </div> <p style="color: red;">Troubleshooting Information (Check all that apply)</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 50%; border: none;"> <input type="checkbox"/> Cycle will not start, platen doesn't close <input type="checkbox"/> Cycle completes but no pattern present <input type="checkbox"/> Cycle doesn't complete(provide details above) <input type="checkbox"/> Temperature doesn't match setpoint </td> <td style="width: 50%; border: none;"> <input type="checkbox"/> Cycle will not start, platen closes but nozzle not extended <input type="checkbox"/> Cycle completes but poor quality pattern created <input type="checkbox"/> Smart Machines with Operator Terminal "list active alarms" <input type="checkbox"/> Wax or ceramic leak </td> </tr> </table>	<input type="checkbox"/> Cycle will not start, platen doesn't close <input type="checkbox"/> Cycle completes but no pattern present <input type="checkbox"/> Cycle doesn't complete(provide details above) <input type="checkbox"/> Temperature doesn't match setpoint	<input type="checkbox"/> Cycle will not start, platen closes but nozzle not extended <input type="checkbox"/> Cycle completes but poor quality pattern created <input type="checkbox"/> Smart Machines with Operator Terminal "list active alarms" <input type="checkbox"/> Wax or ceramic leak
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OTHER REQUEST	<p>Preventative maintenance request..... Request Date <input style="width: 100px;" type="text"/></p> <p>Maintenance contract request</p> <p>Training request-Operator, Technician, Maintenance, etc</p> <p>Process Optimization / application support</p> <p>Machine improvement (Provide detailed description below)</p> <div style="border: 1px solid black; padding: 5px; min-height: 100px;"> <p>Detailed comments here.</p> </div>		

* Required field